

SERVICE HIGHLIGHT

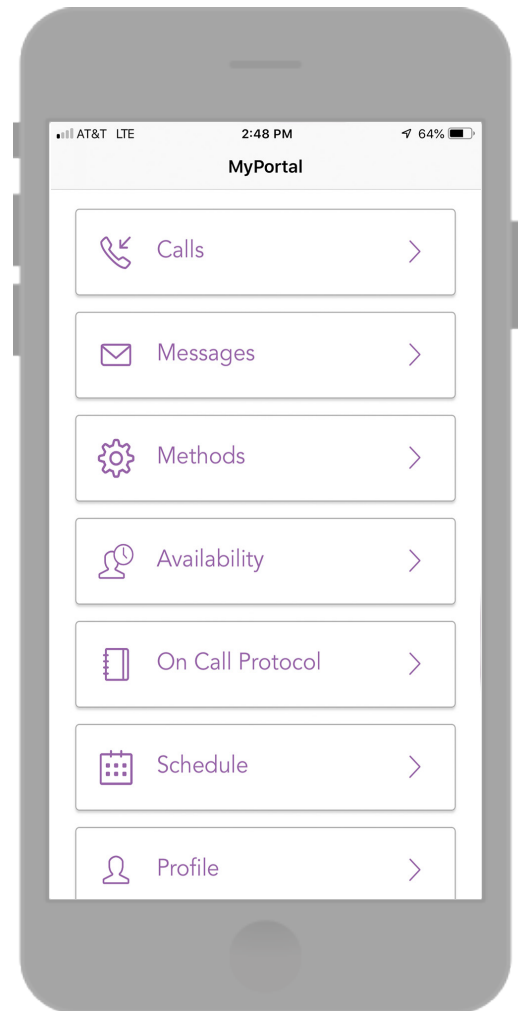
# LiveAnswer Mobile

Create Exceptional Customer Experiences

What You Can Do

- ✓ **Access your calls and messages anywhere**
- ✓ **Change how and when you can be reached**
- ✓ **View and edit when you are on call**

The LiveAnswer mobile app connects you to all your call services, allowing you to easily monitor day-to-day performance and conduct business anywhere, anytime. It is available from the App and Google Play stores.



## Schedule

View and manage your on-call schedule and preferences.



## Calls

View and listen to the calls you have received with one click.



## Availability

Set your preferences on how you want to be reached throughout the week. Update availability as needs change.



## Messages

Review a list of detailed messages taken by our agents on behalf of your business.



## On-Call Protocol

Easily update on-call schedules and dispatch information.



## Methods

Create and edit the different ways you want to be contacted: by email, mobile SMS text, mobile call, or landline.

Our experienced support promotes:

- ✓ **A reliable, single-source communication partnership**
- ✓ **Your brand's reliability and reputation**
- ✓ **Seamless customer support across each interaction**
- ✓ **Enhanced customer acquisition, engagement, and retention**



Contact us to learn more

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[LiveAnswer.com](https://www.LiveAnswer.com)